164 countries. Web readers in the last 12 months from 25,000 print readers per medicine, and innovative health care knowledge in scientific research, clinical practice, and www.photo.net/photos/SteveH.

Dr Henry is retired from The Permanente Medical Group, was Chief of Ultrasound at the San Jose Medical Center. He has been a photographer for over 30 years, with his work in local galleries, published on a book cover and in a national advertising campaign. More images may be found at: www.henryimages.net and www.photo.net/photos/SteveH.

ON THE COVER
"Pigeon Point Light" by Steve Henry, MD, is a photograph of the lighthouse in San Mateo County on the California coast. The lighthouse itself is rapidly decaying. Dr Henry is retired from The Permanente Medical Group, was Chief of Ultrasound at the San Jose Medical Center. He has been a photographer for over 30 years, with his work in local galleries, published on a book cover and in a national advertising campaign. More images may be found at: www.henryimages.net and www.photo.net/photos/SteveH.

ON THE COVER
"Pigeon Point Light" by Steve Henry, MD, is a photograph of the lighthouse in San Mateo County on the California coast. The lighthouse itself is rapidly decaying. Dr Henry is retired from The Permanente Medical Group, was Chief of Ultrasound at the San Jose Medical Center. He has been a photographer for over 30 years, with his work in local galleries, published on a book cover and in a national advertising campaign. More images may be found at: www.henryimages.net and www.photo.net/photos/SteveH.

ON THE COVER
"Pigeon Point Light" by Steve Henry, MD, is a photograph of the lighthouse in San Mateo County on the California coast. The lighthouse itself is rapidly decaying. Dr Henry is retired from The Permanente Medical Group, was Chief of Ultrasound at the San Jose Medical Center. He has been a photographer for over 30 years, with his work in local galleries, published on a book cover and in a national advertising campaign. More images may be found at: www.henryimages.net and www.photo.net/photos/SteveH.

ON THE COVER
"Pigeon Point Light" by Steve Henry, MD, is a photograph of the lighthouse in San Mateo County on the California coast. The lighthouse itself is rapidly decaying. Dr Henry is retired from The Permanente Medical Group, was Chief of Ultrasound at the San Jose Medical Center. He has been a photographer for over 30 years, with his work in local galleries, published on a book cover and in a national advertising campaign. More images may be found at: www.henryimages.net and www.photo.net/photos/SteveH.

ON THE COVER
"Pigeon Point Light" by Steve Henry, MD, is a photograph of the lighthouse in San Mateo County on the California coast. The lighthouse itself is rapidly decaying. Dr Henry is retired from The Permanente Medical Group, was Chief of Ultrasound at the San Jose Medical Center. He has been a photographer for over 30 years, with his work in local galleries, published on a book cover and in a national advertising campaign. More images may be found at: www.henryimages.net and www.photo.net/photos/SteveH.
Sustaining Primary Care Practice: A Model to Calculate Disease Burden and Adjust Panel Size.
Belinda Potts; Ronald Adams, MD; Mark Spadin

Facing severe staffing shortages in a primary care physician group with very large patient panels, resulting in physician burnout, the group identified six chronic diseases in a new Permanente Online Interactive Network Tool, to determine the disease burden of each physician’s panel. In a new delivery structure two physicians partner on a team with a nurse practitioner who successfully supports them.

Surgical Care in Jamaica in the Laparoscopic Era: Challenges and Future Prospects for Developing Nations.
Joseph Martin Plummer, DM; Patrick Oral Roberts, DM; Pierre Anthony Leake, DM; Derek Ian Mitchell, DM, FACS

Challenges developing countries face in an era of technology-dependent surgery are being addressed at the University of the West Indies where a combination of fellowship-trained team leaders and partnerships with resource-rich institutions promises to meet their health care needs.

Confessions of a Wilderness Fellow: I Can’t Live Without My Smartphone, Can You?
Anil Menon, MD

Recent experiences in Haiti revealed the indispensable nature of a smartphone: core medical programs, difficulty of contacting physicians and transferring patients without text messaging, pdf reference storage, and organizing capabilities.

CLINICAL MEDICINE
ECG Diagnosis: Monomorphic Ventricular Tachycardia.
Joel T Levis, MD, PhD, FACEP, FAAEM

The most common predictors of Ventricular Tachycardia (VT) are ischemic heart disease, especially acute myocardial infarction, and prior VT. The characteristics and differential diagnosis are explored.

Image Diagnosis: Shoulder Dislocations.
Shoreh Kooshesh, MD; Gus M Gamel, MD, FACEP, FAAEM

Anterior, posterior, and inferior shoulder dislocations are imaged in multiple planes with mini-summaries of signs and treatments.

EDITORIAL
Innovation in Our Nation’s Public Hospitals: Three-Year Follow-Up Interview with Five CEOs and Medical Directors—Part 1.
Tom Janisse, MD

Revisiting leaders from four hospital systems, this interview includes comments on community interventions; the relationship between community clinics and the hospital; system integration (a nurse practitioner-staffed “bridge clinic”); and integration of people in the system (primary care and specialty care referrals, and multidisciplinary teams).

NARRATIVE MEDICINE
HAITI: The Kaiser Permanente Experience—Part 2: Personal Stories
Edited by Sarah Beekley, MD

This is a collection of stories of medical volunteers whose lives were forever changed.

Letter Home.
Randy Bergen, MD

Inferno.
Kimberly H Kim, MD

Walking The Line.
Debra A Cohen, MD

Getting Back.
Pascale Vermont Evers, PhD, CT

Bonswa, Mes Amis.
Brian Hertz, MD

February 1, 2010.
Suzy Fitzgerald, MD

Lessons from Haiti.
Sai Praveen Haranath, MBBS, MPH, FCCP

Haiti Journal.
Paula J Pearlman, MD

The Baby.
Lydia S Segal, MD, MPH

Day By Day in Haiti.
Joshua B Weil, MD