from the busy laboratory to peaceful locations and Regional Laboratory in Berkeley, CA. He uses Bacteriology Department of the Northern California

Mr Larsen is a Clinical Microbiologist in the

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The concept of patient-centered care is now considered an essential aspiration of high-quality health care systems. Historically, those advocating patient-centered care have focused on the relationship between the patient and the physician or care team. Changes to the health care system suggest that a multidimensional conceptualization of patient-centered care illustrates how clinical, structural, and interpersonal attributes can collectively influence the patient's experience.

### CASE STUDIES

**60 Lymphoepithelial Carcinoma: A Case of a Rare Parotid Gland Tumor.**

- Christopher G Tang, MD
- Thomas M Schmitzlecht, MD
- Grace Y Tang, MD
- Luke J Schloegel, MD
- Barry Ragon, MD

A 29-year-old woman presented with a 10-month history of an enlarging left-sided facial mass. The patient received a total left parotidectomy and a selective neck dissection. A lymphoepithelial carcinoma of the parotid is a rare salivary gland tumor accounting for less than 1% of all salivary gland tumors. Complete resection of this poorly differentiated carcinoma followed by postoperative radiation is essential for local control.

**63 Neurothekeoma in the Posterior Fossa: Case Report and Literature Review.**

- Daniela Alexandru, MD
- Radha Satyadev, MD
- William So, MD

Neurothekeoma is a benign nerve sheath tumor (myxoma), though intracranial neurothekeoma is an extremely rare entity (only 3 cases reported in the literature): A case is presented of a 40-year-old man with a very large neurothekeoma present in the posterior fossa who had no neurologic deficit on presentation.

**65 Nailing the Diagnosis: Koilonychia.**

- Vivek Kumar, MD
- Sourabh Aggarwal, MD
- Alka Sharma, MD
- Vishal Sharma, MD

Koilonychia is an abnormality of the nails that is also called spoon-shaped (concave) nails. It is primarily recognized as a manifestation of chronic iron deficiency, resulting from malnutrition, gastrointestinal blood loss, worms, gastrointestinal malignancy, and celiac disease. Other causes of koilonychia are high altitude, trauma, exposure to petroleum products, and heredity.

**66 Image Diagnosis: Foot Pain and Fever.**

- William C Krauss, MD

Necrotizing fasciitis is characterized by widespread necrosis of the subcutaneous tissue and fascia (as evidenced by air on this patient's plain films). Typical sites for this infection are the lower extremities, abdomen and perineum. The incidence of such infections, in the US, is estimated at 500 to 1500 cases per year, with a case-fatality rate of 24% and is more commonly associated with injection drug use, diabetes mellitus, immunosuppression, and obesity.

**67 Development of a Computerized Intravenous Insulin Application (AutoCal) at Kaiser Permanente Northwest, Integrated into Kaiser Permanente HealthConnect: Impact on Safety and Nursing Workload.**

- Christine Olinghouse, MPH/MSN
- John Maa, MD

A review of 35 patient charts using a computerized insulin infusion tool indicated 100% accuracy in computations with a reduction of nursing workload from 2 minutes to 30 seconds per calculation. Development and operationalization of an integrated intravenous insulin calculator into HealthConnect was successfully completed at the Kaiser Sunnyside Medical Center, with 97% nursing satisfaction scores, and a promise to generate data on intravenous insulin therapy to refine the protocol.

### COMMENTARY

**71 Solving the Emergency Care Crisis in America: The Power of the Law and Storytelling.**

- John Maa, MD

An Emergency Department visit that ended tragically prompted a yearlong journey to Washington, DC, to explore the current crisis in emergency room care. A three-part solution includes 1) nationally standardizing and coordinating care, 2) prioritizing resources and incentives in the delivery of emergency care, and 3) inspiring young clinicians to careers in emergency care. Physicians across America should now harness the power of storytelling to strengthen both the delivery of patient care and health care reform efforts on Capitol Hill.

### NARRATIVE MEDICINE

**75 Trifecta: Running on Hope.**

- Carol Redding, MA

With excerpts from physicians’ notes, a patient-author recounts the physical and emotional history of personal illness that began in 1983.

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